



Emerson Commercial &  
Residential Solutions

Cargo Solutions  
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[Emerson.com/Cargo](https://www.emerson.com/Cargo)

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March 26, 2020

To our valued Cargo Solutions Customers:

At this time, Emerson Cargo Solutions is fully operational and working to serve your monitoring needs. Emerson is also designated as a Critical Infrastructure Supplier by the Cybersecurity and Infrastructure Security Agency (CISA), so we can continue to monitor your vital shipments of food and other cargo.

We are taking all recommended steps to keep our employees safe while continuing to support our customers who operate in industries that are vital to battling this pandemic, which includes enabling our customers who are delivering essential supplies to food retailers. We have taken many steps to reduce the risk of disruptions to your service, while protecting our employees and our communities. The following are a few of these measures:

- All office and administrative personnel are working remotely via our cloud-based system to reduce the risk of exposure to our essential shipping and operations employees
- We are adding inventory in multiple locations, while still supporting increased demand
- All employees are using strict social distancing and increased sanitation practices, with: visitor restrictions; travel restrictions; heightened cleaning procedures; limited group gatherings with restricted group size; restrictions to employee common areas; availability of hand sanitizer; temporary barriers to separate employees.

Please contact your sales representative or call +1 (877) 998-7299 if you require any additional information.